

Our annual installation targets for the rollout of smart meters 2023



From January 2022, suppliers must comply with a regulatory framework for the rollout of smart meters as defined by Department for Business, Energy and Industrial Strategy [BEIS] which includes publishing our targets and performance for each rollout year.

2023 - Targets

| Utility – Gas or Electric | Reporting Period Start | Reporting Period End | Calculated Planned Annual Target for Second Rollout Year (2023) |
|---------------------------|------------------------|----------------------|---|
| Gas | 01/01/2023 | 31/12/2023 | 0 * |
| Electric | 01/01/2023 | 31/12/2023 | 51 |

* Calculated Planned Annual Target [Gas] our target for 2023 has already been achieved due to the installation of Qualifying Metering Systems.

Our performance for the rollout of smart meters 2022



From January 2022, suppliers must comply with a regulatory framework for the rollout of smart meters as defined by Department for Business, Energy and Industrial Strategy [BEIS] which includes publishing our targets and performance for each rollout year.

2022 - Performance

| Utility – Gas or Electric | Reporting Period | Target | Installed | Target Met |
|---------------------------|------------------|--------|-----------|------------|
| Gas | 2022 | 0 | 1115 | Yes |

- **Calculated Planned Annual Target [Gas]** our target for 2022 had already been achieved due to the installation of Qualifying Metering Systems prior to January 2022. However we continued to roll out smart metering systems for our Gas Customers installing a further 1115 during the year.

| Utility – Gas or Electric | Reporting Period | Target | Installed | Target Met |
|---------------------------|------------------|--------|-----------|------------|
| Electric | 2022 | 197 | 113 | No |

- **Calculated Planned Annual Target [Power]** Our target for 2022 was not met. However we achieved 113 installs, 57% of target out of 168 attempts.