



Electricity Supply Deemed Contract Scheme

Terms and Conditions

The terms and conditions that will apply to a Deemed Contract are the same as those applicable to a contract agreed between parties for the same product, except that the charges made to the customer will be calculated with reference to deemed rates. The standard terms and conditions and the method for calculating deemed rates is available on SEFE Energy's website at www.sefe-energy.co.uk.

The deemed rate applicable to a particular site, which will necessarily vary between sites as they include charges associated with the profile of the site (the level of which is set by the relevant Network Operators), will be set out in the letter sent by SEFE Energy to the customer.

Where a meter at a site is not read immediately before the time at which the customer took responsibility for a site, SEFE Energy reserves the right to estimate the quantity of electricity supplied to the site (based upon the data it holds) until the time that the meter is read or the customer ceases to take supply of the electricity.

SEFE Energy's obligations

The law and SEFE Energy's licence provide that it must act in a certain way in relation to Deemed Contracts. SEFE Energy's processes are designed to ensure that these obligations are met.