



## QFDC Out of Contract Rates from 01 March 2023

### General

The out of contract rates apply when an energy contract between the customer and supplier comes to an end, and no new or alternative contract is put in place.

The rates that apply to out of contract customers include:

- A **daily standing charge** (£/day) to cover third party distribution charges, metering costs and administration costs.
- A **unit rate** (pence/KWh) applied to each actual or estimated unit of gas supplied.
- A **capacity charge** is also payable by half-hourly electricity customers to cover third party distribution charges.

All prices quoted exclude VAT and CCL.

Our out of contract rates are subject to change.

### Energy Bill Relief Scheme (EBRS) and Qualifying Financially Disadvantaged Customers (QFDC)

Under the Government's Energy Bill Relief Scheme (EBRS), customers who are eligible will benefit from an additional discount on energy consumed from the 11<sup>th</sup> November 2022 to the 31<sup>st</sup> March 2023. A Qualifying Financially Disadvantaged Customers (QFDC) discount will be applied to our Standard Out of Contract and Deemed Rates. This is to reflect the reduced debt risk associated with the Government support under the EBRS which will currently run until the 31<sup>st</sup> March 2023. This is shown as a unit rate in the table below and will be updated in line with updates to our normal Out of Contract and Deemed unit rates.

**SEFE Energy has decided to give ALL our Deemed and Out of Contract customers the benefit of these reduced QFDC rates. We will also, where relevant, apply them from 1<sup>st</sup> November 2022.**

### Supply of Natural Gas

#### Microbusiness Out of Contract Rates

The daily standing charge that we charge a microbusiness<sup>†</sup> for its gas supply while out of contract will depend on the volume of gas that the business consumes each year. This consumption is known as the annual quantity (AQ) and is measured in kilowatt hours (KWh).

You can find the AQ for your business on the supply agreement you signed with SEFE Energy and also any letter that we have sent you in relation to renewing your contract.

Please note that your AQ can change and we'll always use the most recent AQ to determine out of contract rates. Please contact us to check your AQ should you wish.

The table below shows the rates for each band of micro business customer.

Band	Min AQ (KWh)	Max AQ (KWh)	Daily Standing Charge* (£/day)	QFDC Unit Rate (pence/KWh)
1	0	12499	£2.05	11.63
2	12500	27599	£2.72	11.63
3	27600	42699	£3.25	11.63
4	42700	57799	£3.88	11.63
5	57800	73200	£4.46	11.63
6	73201	117200	£4.52	11.63
7	117201	161200	£5.49	11.63
8	161201	205200	£6.45	11.63
9	205201	249200	£7.48	11.63
10	249201	293071	£8.18	11.63

\*this includes a daily administration charge.

If your AQ is higher than 293,071 (the band 10 upper threshold) please contact us for a site-specific daily standing charge.

#### Non-microbusiness Out of Contract Rates

Daily Standing Charge (£/day)	QFDC Unit Rate (pence/KWh)
Site specific pass through 3 <sup>rd</sup> party costs and a £1.50/day administration charge.	11.63

## Supply of electricity

The out of contract rate that is charged is based on the costs of supply including all applicable 3<sup>rd</sup> party costs. The rate will depend on the customer type specified by the DNO.

Please contact us to check your customer type should you wish.

### Microbusiness and non-microbusiness Out of Contract Rates

Customer Type	QFDC Unit Rate (p/kWh)	Capacity Charge (£/kVA/Mth)	Standing Charge* (p/day)
Domestic Aggregated	36.25	N/A	212.00
Domestic Aggregated (Related MPAN)	36.25	N/A	183.00
Non-Domestic Aggregated Band 1	36.25	N/A	198.00
Non-Domestic Aggregated Band 2	36.25	N/A	224.00
Non-Domestic Aggregated Band 3	36.25	N/A	268.00
Non-Domestic Aggregated Band 4	36.25	N/A	436.00
Non-Domestic Aggregated no residual charge	36.25	N/A	193.00
Non-Domestic Aggregated (Related MPAN)	36.25	N/A	183.00
LV Site Specific Band 1	33.20	1.66	553.00
LV Site Specific Band 2	33.20	1.66	983.00
LV Site Specific Band 3	33.20	1.66	1394.00
LV Site Specific Band 4	33.20	1.66	3262.00
LV Site Specific no residual charge	33.20	1.66	225.00
LV Sub Site Specific Band 1	31.63	2.63	550.00
LV Sub Site Specific Band 2	31.63	2.63	983.00
LV Sub Site Specific Band 3	31.63	2.63	1394.00
LV Sub Site Specific Band 4	31.63	2.63	3262.00
LV Sub Site Specific no residual charge	31.63	2.63	261.00
HV Site Specific Band 1	30.46	3.55	2189.00
HV Site Specific Band 2	30.46	3.55	6570.00
HV Site Specific Band 3	30.46	3.55	12875.00
HV Site Specific Band 4	30.46	3.55	32340.00
HV Site Specific no residual charge	30.46	3.55	520.00

\*this includes a daily administration charge.

#### †Microbusiness definition

In order to be classed as a micro business, a customer must satisfy at least one of the following criteria:

- Have less than 10 employees and an annual turnover, or annual balance sheet total, of less than €2 million.
- Consume less than 293,071 kWh of gas a year
- Consume less than 100,000 kWh of electricity a year

For more information on Out of Contract read our useful information sheet, available on our website at <https://www.sefe-energy.co.uk/deemed>.